

OUR ORDER PROCESS



Customer enquiry

customer browse products online, Customer will enquire about the products through call, mail etc...

Replying Enquiry

sending product detail specification, pictures and prices etc.. to customer

Demo / sample

customer can visit our factory , resort and adventure zone center for product demo / testing

Order confirmation

Confirming final order with the customer, (no of units, product type) through email, sms , etc..
Getting customer information on billing address, delivery address, road permits etc...

PO AND PROFORMA

Proforma invoice sent to customer. Purchase order issued by the customer

Payment

customer makes the payment via:- NEFT, RTGS, PAY PAL, cheque ,Demand draft etc...
Option one- 30 % advance while placing orders and balance 70 % on delivery.
option two- 100 advance payment while ordering

Delivery

Goods dispatched through Blue dart / fed ex logistics Airway bill / Docket no would be sms/ emailed to customer. Customer will get automated tracking facility through online / sms / hotline facility